

# Youth Friendly Employer Masterclass: Supporting young staff working from home



# Welcome



Introductions, housekeeping and about us

Identifying the challenges

Developing your approach

Supporting line managers

Our resources and support

# Introductions and housekeeping

A warm welcome from Laura-Jane Rawlings

- This session is being recorded
- You can use the chat box to speak with Kim if you have questions or technical issues
- Please stay in mute mode with your camera off
- We would love it if you could complete our short survey after the webinar

Share any insight #YouthFriendlyEmployer  
@YEUK2012 or connect with us on [LinkedIn](#)

# Issues young people are facing right now

Gaps in  
learning

Social  
isolation

Developing  
new working  
habits

Challenges  
within the  
home

Mental  
Health &  
Anxiety

# Identifying the challenges

## Key Considerations

- Ensure you understand the home circumstances
  - Safety
  - Physical space
  - Barriers
  - Distractions
- Skills analysis
  - Self management
  - Problem solving
  - Communication
  - Teamwork
- Wellbeing
  - Social isolation
  - Mental health

# What young people need you to know



Kim

Describe your challenges of working from home

What do you like

What do you need from us to make working from home easier/what have we already done?

# Developing your approach

## Key Considerations

- The right tools
- Plan
- Communication
- Kindness
- Clear Expectations
- Honesty
- Fun

## Key Considerations

- Ensure your line managers are fully briefed about the situation of their young colleagues
- Provide key resources to line managers to support with their check in calls and keeping in touch sessions
- Empower and train line managers so that they can recognise potential problems and understand how to deal with them or escalate them



# What can we do to support young people

1

Talk to them

2

Involve them

3

Provide opportunities

4

Signpost to service

# Young Professional



Aged 14-24?  
Become a #YoungProfessional  
Boost your life skills. For free.



CPD support for young people - focusing on core skills such as Communication, Teamwork, Problem Solving, Self Belief and Self Management

Weekly Newsletter - a new skills challenge, top tips and resources specific to Covid-19

Advice and inspiration from other young people

The opportunity to share their voice and even volunteer!

<https://www.youthemployment.org.uk/young-professional-training/>



# What can we do to support young people

## Support and resources for young people

- [Youth Employment UK](#)
  - Young Professional
  - Careers Hub & Opportunity Finder
  - Links to Youth Friendly Employers
  - Skills and Careers Booklet
- [Princes Trust](#)
  - Mentoring
  - Self Employment
  - Careers Support
- [National Careers Service](#)

### Mental Health & Wellbeing

- [The Mix](#)
- [Young Minds](#)
- [Childline](#)
- [Relate](#)

### Additional Services & Opportunities

- [UK Youth](#)
- [NCS](#)
- [Youth Work Support](#)

# Our resources and support



## Coronavirus Advice For Students And Young People

If you're feeling anxious because of the news or wondering what you should be doing right now, we're here to help.

Stay safe, stay home

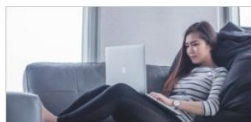
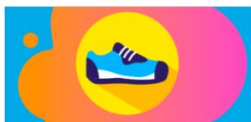
Wash your hands

Stay calm, stay kind

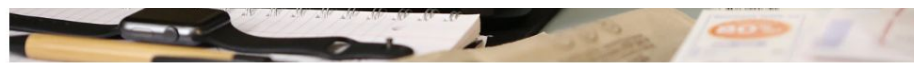
Plan your time

We are a one-stop ideas shop when it comes to your education, work and future – even when you're self-isolating at home. You can check out our [Careers Hub](#), boost your skills for free with our online [Young Professional](#) skills training, or get help with your [life choices](#).

General info for YOUNG PEOPLE 



[Coronavirus support for young people](#)



## Information For Employers During Coronavirus

### Supporting employers through the Coronavirus.

In this time of rapid and unprecedented change we are here to help you with information, best practice and practical support for staff. We'll continue to add resources including our policy expertise, youth voice and employer guides.

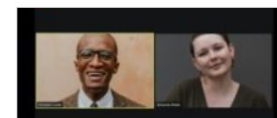
View our coronavirus resources for...

EMPLOYERS & MANAGERS 

APPRENTICESHIP PROVIDERS & TRAINERS 

EMPLOYEES 

### Coronavirus information for [EMPLOYERS & MANAGERS](#)



[Coronavirus support for employers](#)

# Working with us



[www.youthemployment.org.uk](http://www.youthemployment.org.uk)  
[info@youthemployment.org.uk](mailto:info@youthemployment.org.uk)



- GET THE YOUTH FRIENDLY EMPLOYER MARK
- ACCESS SUPPORT, GUIDANCE & POLICY INSIGHTS FROM THE EXPERTS
- GET CONNECTED WITH EARLY & FUTURE TALENT
- EDUCATION AND TRAINING SUPPORT
- CSR
- YOUTH VOICE
- CONTENT & CAMPAIGN SUPPORT